



MOBIUS
GROUP

MOBIUS HOLDINGS

PROMOTION OF ACCESS TO INFORMATION (PAIA) MANUAL

OCTOBER 2020



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1. INTRODUCTION

“Mobius” or “We” refers to Mobius Holdings, a registered company in The Republic of South Africa.

Subsidiaries and member companies

Member company	Address	Information Officer
Mobius Services (Pty) Ltd	Unit B107 Buchanan Square 160 Sir Lowry Road Woodstock	Roelien Howell, Principal Consultant
Phinity Risk Solutions (Pty) Ltd	Cape Town 7925	Patrick Ryan, Director

We are committed to compliance with the directives of the South African Constitution and national legislation.

This manual was compiled in accordance with the Promotion of Access to Information Act (PAIA) No. 2 of 2000 and to address the requirements of the Protection of Personal Information Act (POPIA) No. 4 of 2013.

PAIA and POPIA give effect to section 32 of the South African Constitution, which focuses on the right to access information i.e. everyone has the right of access to information held by the state or a private body to enforce a culture of transparency and accountability.

Section 51 of POPIA requires that Mobius, as a private body compile a manual giving information to the public regarding the records held and the procedures to be followed in requesting information.



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2. AVAILABILITY OF THE MANUAL

The latest copy of this manual is available on the Mobius website, <https://mobiusconsulting.co.za/>. This manual will be updated as required or when the relevant legislation changes.

3. CONTACT DETAILS

Email Address: info@phinityrisk.com

Physical Address: B107 Buchanan Square

160 Sir Lowry Road

Woodstock

Cape Town

7925

Postal Address: PO Box 1171

Woodstock

7925

Telephone Number: 021 201 1140

Website: <https://phinityrisk.com>



4. RECORDS AVAILABLE IN TERMS OF LEGISLATION

Mobius keeps information and records in accordance with the following legislation, which includes, but is not limited to the following legislation:

1. Basic Conditions of Employment Act 75 of 1997
2. Compensation for Occupational Injuries and Diseases Act 130 of 1993
3. Companies Act No. 71 of 2008
4. Income Tax Act 58 of 1962
5. Labour Relations Act 66 of 1995
6. Skills Development Levies Act 9 of 1999
7. Unemployment Insurance Act 63 of 2001
8. Value Added Tax Act 89 of 1991
9. Employment Equity Act 55 of 1998
10. Consumer Protection Act 2008

5. CATEGORIES OF RECORDS HELD BY MOBIUS

Business Information

1. Documents of Incorporation
2. Memorandum and Articles of Association
3. Minutes of Board of Directors meetings
4. Records relating to the appointment of directors/ auditor / secretary / public officer / and other officers
5. Share Register and other statutory registers



Financial Records

1. Annual Financial Statements
2. Tax Returns
3. Accounting records
4. Banking Records Bank Statements Paid Cheques Electronic banking records
5. Asset Register
6. Rental Agreements
7. Invoices
8. Contracts
9. General correspondence

Income Tax Records

1. PAYE Records
2. Documents issued to employees for income tax purposes
3. Records of payments made to SARS on behalf of employees
4. All other statutory compliances: -
 - VAT - Regional Services Levies - Skills Development Levies
 - UIF
 - Workmen's Compensation



Human Resources

1. Employment contracts
2. Employment equity plan (If applicable)
3. Medical aid records
4. Pension fund records
5. Disciplinary records
6. Salary records
7. SETA records
8. Disciplinary code
9. Leave records
10. Training records
11. Training manuals

Client Service Records

1. Client Correspondence
2. Client Audit Files
3. Client Contracts
4. Client Internal Control Reports
5. Client Business Information
6. Findings and Recommendation reports
7. Investigative Material
8. Legal Documentation
9. Proposal and Tender Documents
10. Project Plans
11. Risk Management Records
12. Solution Methodologies
13. Working Papers



6. REQUEST PROCESS

A person who requests access to records must complete the necessary request form, as set out in Appendix A, and the completed form must be marked for the attention of the Information Officer and sent to:

- info@phinityrisk.com; or
- the postal address, P O Box 1171, Woodstock, 7915 provided in this manual.

The following should be detailed in the form:

- The requester must indicate which form of access is required;
- Identify the right that is sought to be exercised or protected;
- Provide an explanation of which the requested record is required for the exercise or protection of that right; and
- Provide proof of the capacity in which the requester is requesting the information- Proof of identification of the requestor (and related third parties acting on behalf of the requestor) must be provided on submitting the request form.

An initial response to a request may take up to 30 days from the date of receipt. The Information Officer may extend the period by an additional 30 days depending on the complexity of the request requirements. If access to a record/information is granted, the requestor will be notified and will include the following:

- An indication of the access fee that should be paid upon gaining access (if any).
- An indication of the form in which the access will be granted.

If access to a record/information is denied, the requestor will be notified and will include the following:

- Adequate reasons for the refusal.
- Advice on how to lodge an application against the refusal with a court, once the Requestor has exhausted all available remedies with Mobius.



6.1. REQUEST FEES

A requester who seeks access to a record containing personal information about that requester is not required to pay the request fees. Any other requester who is not a personal requester must pay the required fee before further processing of the request in terms of S54 of the Act. Refer to Appendix B for the detailed prescribed fees.

7. APPENDIX A: REQUEST FORM DETAILS

The application form can be obtained from

http://www.justice.gov.za/forms/paia/J752_paia_Form%20C.pdf

8. APPENDIX B: PRESCRIBED FEES

These prescribed fees below was published by the Minister of Justice and Constitutional Development in the Government Gazette No. 23119, General Notice No. 187 of 15 February 2002, and are set out as follows:

Access Fees For Reproduction	
Each photocopy of A4 sized part or a part thereof	R1.10
Each photocopy of A4 sized page or part thereof held on a computer or in electronic or machine readable form	R0.75
Copy of a computer readable memory stick	R7.50
Copy of a computer readable compact disc	R70.00
Transcript copy of visual images of an A4 sized page or part thereof	R40.00
Copy of visual images	R60.00
Transcription of an audio record on an A4 sized page or part thereof	R20.00



Copy of the audio record	R30.00
Times reasonably spent to locate a record and preparation for the disclosure or part thereof	R30.00 per hour
Request Fees	
Access to a record containing personal information of the requestor	Free
Any other access to a record as a public body made by a requestor and another person other than the requestor	R50.00
Postal Fees	
Postage of a record to the Requestor	R9.75
Courier of a record to the Requestor	R99.00
Appeal Fees	
Lodging an appeal to Mobius upon refusal for the request	R50.00

All payments shall be made in the form of an Electronic Funds Transfer (EFT) to the Mobius bank account. The banking details for Mobius as follows:

Bank: FNB

Account Number: 62345981197

Account Name: Phinity Risk Solutions (Pty) Ltd

Branch Code: 201 809

Reference: PAIA Name Surname